

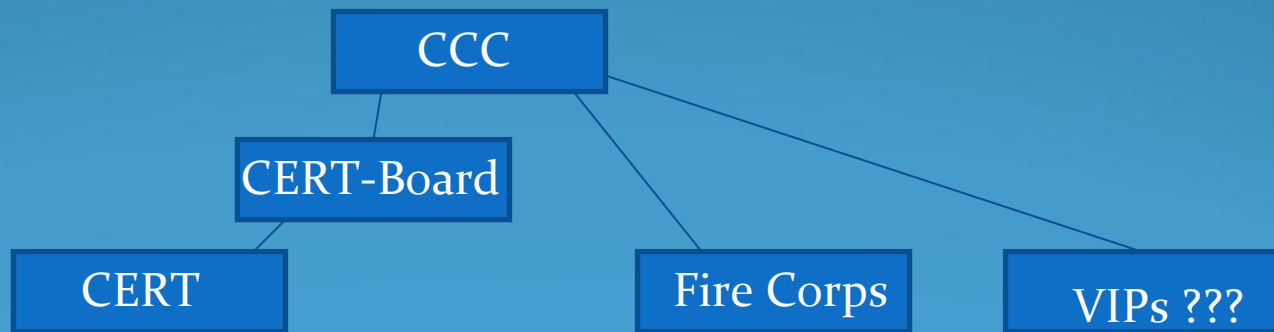
Naperville CERT



Flood
Response 2008

Naperville CERT

- Established in 2005
- 190 trained to date
- 60 active, credentialed members & 1 corporate team
- We have a CCC and CERT board.
- Hold three initial training classes per year - (12 to 29 per class)
- Hold various continuing education classes – ICS, SAR, CPR, etc...
- Hold a annual exercise each September.



Incident

- On Sunday, September 14, Naperville CERT was requested by the EOC to prepare to assist with flood operations.
- HR and CERT Liaison paged to set up reception.
- A City watch call-out to members to report to City Hall to assist.
- Another call-out was initiated because of a failure with the original page.
- CERT members arrive to reception area and are checked in by city HR.

Response

- Around 46 CERT members arrive to assist, another 10 are held back for a second shift if needed.
- CERT Was requested to assist DPW to establish and man two sandbag stations.
- NEMA/Fire Corps transported and provided communications for the operation.
- CERT worked for 10 hours filling sandbags and loading them for businesses and citizens.
- Completed the project quickly and assisted in saving several businesses located on the DuPage River.
- Team was checked out and second shift was told to stand by if needed.

Lessons Learned the bad & the good

The Bad:

- Communication – City Watch only paged ¼ of the team.
- Hurry up and wait - Members were irritated to sit and wait for orders.
- Shovels, “really” – Our equipment worked, just not very efficiently.

The Good:

- Using HR in the exercise last year – HR had there game on.
- The Exercise itself; helped the working relationships for CERT, NEMA/Fire Corps, FD, PSAP/911, HR, various amateur radio groups, & DuPage County.